

CONDITIONS OF SALE



Conditions of Sale

1. General

- 1.1. Solar8 (Pty) Ltd ("Solar8") is an online supplier of solar equipment to installers and end-users.
- 1.2. By placing an order with Solar8, the Buyer agrees to these Conditions of Sale, forming a legally binding agreement.
- 1.3. All transactions are conducted in South African Rand (ZAR).
- 1.4. Prices are subject to change without prior notice.

2. Product Kits

- 2.1. Solar8 provides complete kits designed for typical installations, including all necessary components. These kits are optimised for:

Installations located within 2 metres of the customer's distribution board.

Solar panels positioned within 20 metres of the distribution board.

- 2.2. It is the Buyer's responsibility to inform Solar8 of any property-specific conditions that may require additional or alternative components.
- 2.3. Any extra components required beyond the standard kit will incur additional charges.

3. Payment

- 3.1. Payment is due at the time of order placement. Accepted payment methods include secure payment gateways, EFT (Electronic Funds Transfer), credit/debit cards, and other options available on the Solar8 website.
- 3.2. Orders will not be dispatched until full payment is received. Solar8 reserves the right to withhold delivery if payment is incomplete.

4. Delivery

- 4.1. Solar8 arranges delivery of Goods to the address specified by the Buyer, subject to applicable delivery charges disclosed at checkout.
- 4.2. Delivery times are estimates and may vary due to circumstances beyond Solar8's control.
- 4.3. Risk of loss or damage to Goods transfers to the Buyer upon delivery.
- 4.4. The Buyer must inspect the Goods upon delivery and notify Solar8 of any damage, defects, or shortages within 48 hours. Failure to do so constitutes acceptance of the Goods.

5. Installation and Use

- 5.1. All solar equipment, including inverters, batteries, and related components, must be installed by a qualified and licensed electrician. Proof of professional installation must be retained for warranty purposes.
- 5.2. Solar8 is not liable for any damage, loss, or malfunction resulting from improper installation, misuse, or failure to follow the manufacturer's specifications and guidelines.

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6. Manufacturer Warranties

6.1. Warranties for all products are provided by the respective manufacturers. Buyers must contact the manufacturer directly to initiate warranty claims.

6.2. Solar8 assumes no responsibility for warranty claims, repairs, or replacements.

7. Limitation of Liability

7.1. Solar8's responsibility is limited to delivering Goods to the Buyer's specified address.

Once the delivery has been signed off, all responsibility transfers to the site electrician or installer.

7.2. Solar8 is not liable for indirect, incidental, or consequential damages arising from the use, installation, or performance of the Goods.

8. Amendments

8.1. Solar8 reserves the right to amend these Conditions of Sale at any time without prior notice.

9. Governing Law

9.1. These Conditions of Sale are governed by the laws of South Africa. Any disputes shall be resolved under the jurisdiction of South African courts.

10. Customer Responsibility

10.1. The Buyer is responsible for ensuring the installation site is suitable and complies with all applicable regulations.

10.2. Solar8 designs kits for standard installation conditions. The Buyer must disclose any deviations from these conditions to enable proper customisation of the kit.

This document ensures clarity and professionalism while addressing all critical aspects of Solar8's operations. Let me know if further refinements are needed!

For any assistance, please contact us at, customerservice@solar8.co.za.