

PRIVACY AND COPYRIGHT POLICY



Privacy and Copyright Policy

1. Privacy Policy

1.1. Introduction

Solar8 (Pty) Ltd ("Solar8") respects your privacy and is committed to safeguarding your personal information in compliance with the Protection of Personal Information Act (POPIA) and other applicable laws. This Privacy Policy outlines how Solar8 collects, uses, and protects your information when you interact with our website or services.

1.2. Information Collection

Solar8 collects personal information to provide and improve our services. Information we may collect includes:

Personal Details: Name, contact details, and shipping/billing addresses.

Payment Information: Credit/debit card details and other payment information for transaction processing.

Transaction Data: Details of purchases made through our website.

Technical Data: IP addresses, browser type, and browsing behaviour on our website.

Communication Data: Correspondence through email, phone, or online forms.

1.3. Use of Information

Collected information is used for the following purposes:

Processing and delivering orders.

Providing customer support and responding to inquiries.

Sending updates on orders, products, or promotions.

Improving the functionality and user experience of our website.

Complying with legal obligations.

1.4. Data Sharing

Solar8 does not sell or rent personal information to third parties. However, we may share information with:

Service Providers: For order fulfilment, payment processing, and delivery logistics.

Legal Authorities: If required by law or to protect our rights and interests.

1.5. Data Security

Solar8 implements robust security measures to protect personal data against unauthorised access, alteration, or disclosure. While we strive to secure all information, no online system is entirely immune to risks.

1.6. Data Retention

Personal data is retained only as long as necessary for the purposes outlined in this policy or as required by law.

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1.7. User Rights

You have the right to:

Access, correct, or update your personal information.

Withdraw consent for data processing where applicable.

Request deletion of your personal data (subject to legal obligations).

For inquiries related to your data, contact us at [insert contact email].

2. Copyright Policy

2.1. Intellectual Property Ownership

All content on the Solar8 website, including text, images, graphics, logos, product descriptions, and design elements, is the property of Solar8 or its licensors and is protected under South African copyright law and international intellectual property laws.

2.2. Use of Content

You may not copy, reproduce, distribute, or modify any content from the Solar8 website without prior written consent. Authorised use is limited to personal, non-commercial purposes.

2.3. Trademarks

All trademarks, logos, and service marks displayed on the Solar8 website are registered and unregistered trademarks of Solar8 or their respective owners. Unauthorised use of these marks is strictly prohibited.

2.4. Third-Party Content

Solar8 may include content or links to external websites. Solar8 does not claim ownership of third-party content and provides such links for informational purposes only. Use of third-party content is governed by their respective copyright policies.

2.5. Reporting Copyright Infringement

If you believe that any material on the Solar8 website infringes your copyright, please contact us at info@solar8.co.za with the following information:

Your contact details.

A description of the copyrighted work.

The URL or location of the infringing material.

A statement affirming your good faith belief that the use is unauthorised.

3. Amendments

Solar8 reserves the right to modify this Privacy and Copyright Policy at any time. Changes will be posted on our website, and continued use constitutes acceptance of the revised terms.

4. Contact Us

For questions regarding this Privacy and Copyright Policy, contact Solar8 at:

Email: info@solar8.co.za

Phone: (012) 00 43488